

Introduction to the Website

By using Urban Forestry South EXPO (UFS), a user has access to the best and most current urban forestry¹ resources and information available. New information is constantly being added that increases the usefulness and knowledge that can be gained from this website.

Urban Forestry South EXPO is a content management system (CMS) that is designed to be participatory. This means that users of the website can and are encouraged to contribute content. Content is information that is cataloged and contained within the CMS.

If you are a new user of Urban Forestry South Expo you may want to read the other on-line user manual, **A Guide to UFS!**, which is available from a homepage link.

Content examples on the Urban Forestry South EXPO website include these items:

- a calendar event for a workshop or meeting,
- a research journal article on trees and ozone,
- a link to an urban forest council, or
- the name and address of a state U&CF coordinator, or
- a technology transfer resource (i.e. the national TT database, UFind®).

Only users that have registered on the website (i.e. joined) are permitted to create and submit content. Each registered user has a workspace; an area for creating, editing, and managing content items before they are sent (submission step) to a reviewer.

Note: Access to information on Urban Forestry South does not require users to join and login. All information cataloged onto the UFS website is available .

The process of adding an item (i.e. content) to UFS includes four steps: creation, submission, review and publication.

When you create an item for UFS, you are creating a catalog entry that provides a title, description, keywords, and additional information useful for retrieval, which is dependent on the type of content. You will also assign appropriate sub-topics to facilitate browsing.

Urban Forestry South EXPO's greatest strength lies in its ability to search the cataloged entries in the CMS, associate related content by broadly defined urban forestry topic areas, and display a list of additional related content based on keywords.

This strength and the resulting benefit to users will be enhanced if registered users follow some basic guidelines when adding content. All content, regardless of type, has a basic set of attributes (i.e. data entry fields) that should be consistently completed before submitting the content for publication on UFS.

A Short Glossary of Important Terms

A few definitions will help better understand the explanations that follow:

Browse A method to list Urban Forestry South information (by title) based on a set of pre-defined topics and sub-topics. At Urban Forestry South, you will see this identified as 'Quick Click' in the

left panel of each web page.

CMS Content Management System; A system used to organize and

facilitate collaborative content creation. Recently, the term

WWW.URBANFORESTRYSOUTH.ORG Version 1.0

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¹ Throughout this manual and the website, the term "urban forestry" (UF) may be used interchangeably with "urban & community forestry" (abbreviated U&CF or UCF). See FAQs for a definition.

has been associated almost entirely with programs for managing the content of web sites. CMSs allow end-users (typically authors of some sort) to provide new content in the form of articles or other forms of information acceptable to the

website.

Content Information that is contained on/in the CMS; Urban Forestry

South website examples of content include: a calendar event for a workshop or meeting, a research paper on trees and ozone, a link to an urban forest council, or name & address of

a state U&CF coordinator.

Controlled vocabulary Within UFS this refers to the sub-topic and the related topic lists.

Sub-topic words and phrases cannot be created by users and

are therefore "controlled" by UFS.

Create The beginning of the process for adding content to Urban

Forestry South. Registered users create content.

Information Anything placed onto Urban Forestry South; see Content.

Owner The registered user that added (i.e. created) the content to

Urban Forestry South. Only the owner (or web site

administrator) can edit, submit or retract this content.

Publish On UFS this is the end of the process for adding content. A

reviewer publishes content submitted that is acceptable for the website. Only when information is 'published' is it available

for other website users to read, copy or download (as applicable). When used in this context, publish has no

connection with the process of creating a printed (i.e. paper)

сору.

Retract The opposite of 'publish'. The owner of information may

remove it from the website by 'retracting' it. This is done from

the 'Review' tab.

Review The third step in the process for adding content to Urban

Forestry South. When a user submits content for consideration, a reviewer determines whether the information is acceptable

and then either 'rejects' or 'publishes' the information.

Search A method to locate and list Urban Forestry South information

(by title) based on a search term (a word or words) entered by a user. Urban Forestry South uses the user's terms to search the title, description, author, and keywords that are associated

with all content entered on/in the system (CMS).

Submit The second step in the process for adding content to Urban

Forestry South. Users submit content they have created to a

reviewer to determine acceptability.

Workflow The process of adding content to Urban Forestry South. This

includes: creation, submission, review and publication.

Workspace The folder where registered users store information (content)

during the creation process prior to submitting it for review and

publication.

Join (Register) and Login

In order to create and submit content for publication onto UFS, users must first "join" the website by providing a valid e-mail address. Other information requested during the "joining" process or from the "My Preferences" screen is optional.

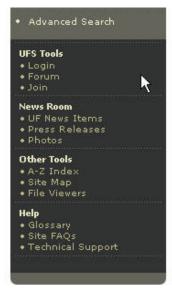
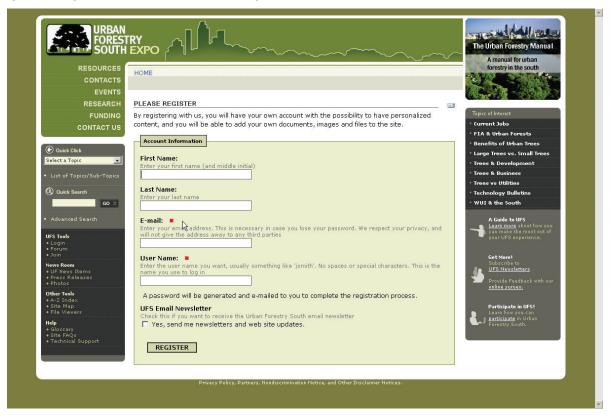


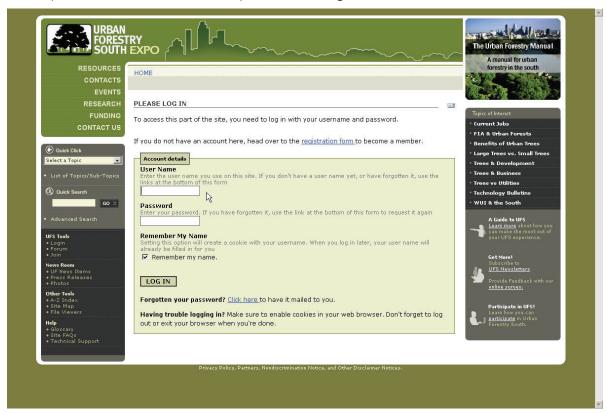
Image 1: User Actions Area: Join

Begin the registration process by "clicking" on the Join link under UFS Tools.



At a minimum (**red** squares are required data entry fields), enter a valid e-mail address and create a user name for UFS. You may optionally enter your full name and also select to receive a monthly electronic newsletter that summarizes the new U&CF information that has been added to UFS. When you have completed registration data entry, "click" on the **Register** button at the bottom of the screen.

An initial password will be e-mailed to you. Use it to login from UFS Tools:



or from the User Actions area:



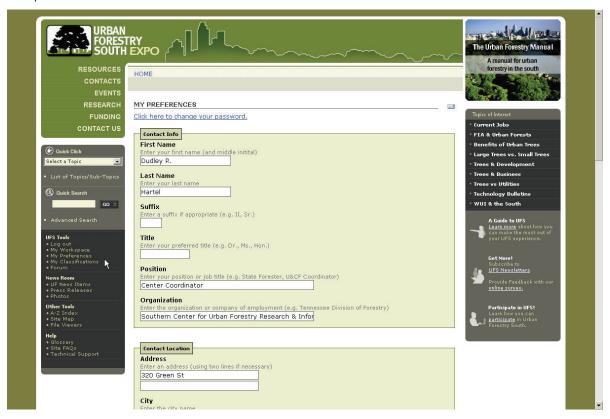


<u>Urban Forestry South Tools</u>

The **UFS Tools** area after a user logs in:



During your first "login", "click" on the **My Preferences** link under **UFS Tools** and complete as much personal information as desired.



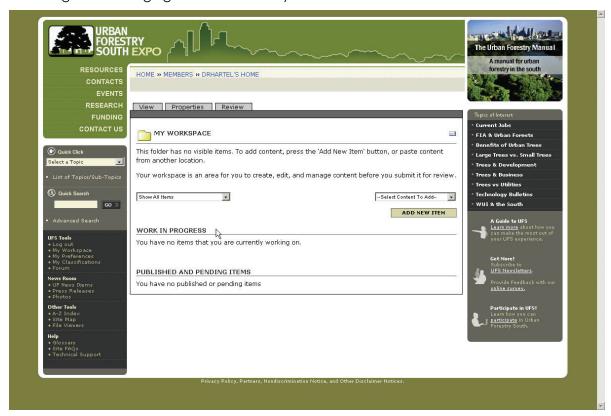
Scroll down the screen to make all desired entries and then "click" on the **Save** button at the bottom of the screen.



For convenience and easier recall, you should also change your password from the one randomly assigned.

My Workspace

Whenever you **login** to UFS, a **workspace** (accessible from the **UFS Tools** menu) will be available for creating and managing information that you would like to submit to UFS:



Your workspace will contain all of the content that you have created, but have not submitted for "publication" under the section entitled **Work In Progress**. Once you submit content to a reviewer, the content will appear under the section entitled **Published and Pending Items**.

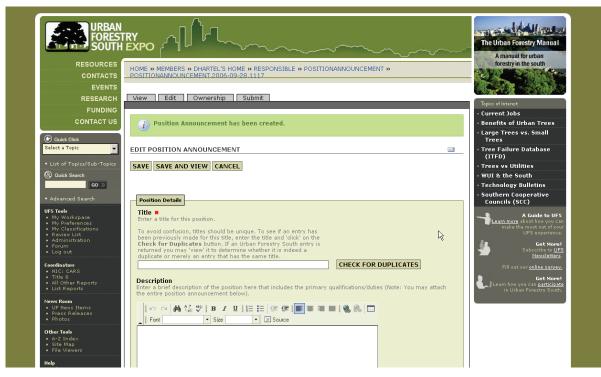


Creating Content - Position Announcements

Start the process of adding a **Position Announcement** (it will appear in the 'Current Jobs' list under 'Topics of Interest') by going to My Workspace.

In the right drop-down box "click" on SELECT CONTENT TO ADD, and select **Position Announcement**. "Click" on the ADD New ITEM button.

The **Position Announcement** EDIT screen will be displayed. The only mandatory item for a position announcement is the title, but obviously you should enter a brief description and at least one piece of contact information to make the announcement meaningful.



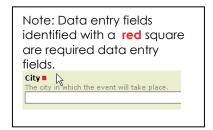
Guidelines for Content Attributes

Title:

For the **Position Announcement** content, use a format like:

URBAN FORESTRY COORDINATOR (MONTGOMERY, AL)

where the city and state are identified in the title in parenthesis and the remainder of the title describes the position.



For published research, books, conference proceedings (i.e. UFS's CITATION content type), and technology transfer products (UFS's TECHNOLOGY TRANSFER RESOURCE content type), the title should be entered exactly like the printed or electronic publication (or product).

For other content types, the title should be as short as possible, yet still adequately and uniquely name the information being cataloged.

Description:

Succinct descriptions are most desirable, but they can actually be any length required to adequately describe the content. Any descriptions that are copied directly from another source (e.g. an abstract or introduction) should be placed within quotation marks. The source will be assumed to be that of the author or publisher of the content begin cataloged. Optionally, you may place some abbreviated indication of the source in brackets following the closing quote.

For example:

"In evaluating over 1,000 public spaces around the world, Project for Public Spaces (PPS) has found that successful ones have four key qualities: they are accessible; people are engaged in activities there; the space is comfortable and has a good image; and finally, it is a sociable place: one where people meet each other and take people when they come to visit. PPS developed The Place Diagram as a tool to help people in judging any place, good or bad." [PPS website]

If the description is original (e.g. an annotation), then quotes should not be used, and you may (optionally) place your initials or other designation in brackets following the entry.

For example:

The current list of the general topics (26) and the detailed sub-topics used for the Urban Forestry South browse facility. [drh]

If the description contains both quoted and original material, use quotation marks and bracketed annotations as necessary.

Descriptions for **Position Announcements** are typically going to be the introductory description of the position provided by the agency.

An example:

"The Urban Forestry Coordinator maintains the city's urban forest. Work functions include inventorying, assessing and inspecting trees; coordinating tree placement, replacement and treatment; preparing and maintaining records of trees; and performing various administrative duties. The position is directly supervised by the Urban Forester. The Urban Forestry Coordinator is expected to handle various issues that may occur in the absence of the Urban Forester and is expected to handle duties assigned to the technician when the technician is absent. The complete job description may be obtained from the website or the Personnel Department (also attached below on 15Sep06). To qualify, candidates should possess a high school diploma or equivalent and four years of technical forestry and/or arboricultural experience, a bachelor's degree in urban forestry, forestry, arboriculture, environmental science or a closely related field, or an equivalent combination of education and experience." [from e-mail announcement]

Salary Range:

\$33,233 - \$47,309

Note, that in this example, I have added a salary range (as provided by the agency) to the description since there is no specific location on the EDIT screen to provide that information. **Bold** and *italic* formatting can be added for emphasis as needed.

Contact and Position Information:

Two blocks of attributes appear following the Position Details section; Contact Information and Position Information.

For **Position Announcements** enter all available and appropriate contact information.

However, there are several options for entering the actual position description in the Position Information section:

- 1. It may have been entered in its entirety in the DESCRIPTION,
- 2. You may have a Internet link (i.e. URL) that can be used in the POSITION INFORMATION block of the EDIT screen,
- 3. You may have a Word document or PDF of the position description that can be attached,
- 4. Or, you may do any combination of these.

When using a URL, always enter an appropriate title for the URL that will become the link text which uses the standard Internet <u>blue underline</u> formatting. URL titles are usually suggested, but should be edited as appropriate for your position announcement.



State/Region (Geographic Area):

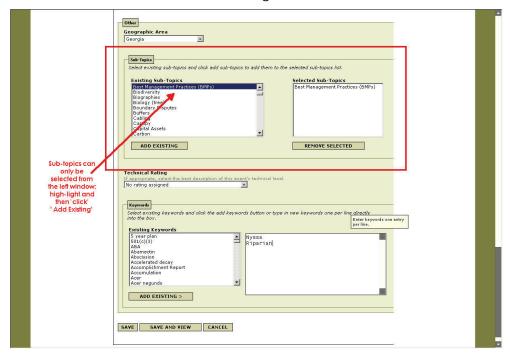
Select the state(s) or region where this position will either have a main office or the area of the work.

1/2



Sub-topic Selection:

When creating or editing content, sub-topics are selected from the alphabetical listing by high-lighting and 'clicking' on the 'ADD EXISTING' button to move them into the 'SELECTED SUB-TOPICS' list on the right.



Only select sub-topics that <u>directly apply</u> to the content being added; in general from 1 to 5 sub-topics would be appropriate.

For **Position Announcements**, ARBORICULTURE PROFESSION is the only required subtopic required. Although, for some positions, it is possible that others could apply; for example:

- Organization (NGO)
- □ State U&CF Program

Keywords:

For **Position Announcements**, the keyword **Position AVAILABLE** has been created and is the only one necessary in most cases.

The user enters keywords directly into the right window. Keywords can be single words or multi-word phrases. Keywords are entered 1 per line (i.e. word or phrase) followed by the ENTER key. The first letter of the first word will be capitalized; all other letters will be lowercase unless the user specifically capitalizes them.

For example:

Growth

Growth control

Growth increments

Growth patterns

Growth rate

Growth regulation

Growth regulator

Growth regulators Guangzhou Guidelines Gwinnett County

. . .

Quercus

Quercus nuttallii

SOD

Sudden Oak Death

Because keywords are used to locate related content, it is important to enter the significant words or multi-word phrases that will be used to relate this content to others within UFS.

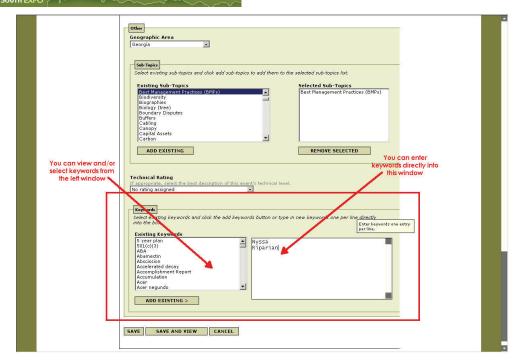
Alternatively, keywords can be selected from the list provided. However, the list (in the left window) is provided primarily for three reasons:

- 1. To assist with correct spelling (assuming you or someone else has already correctly used the word or phrase);
- 2. To illustrate the range of word and phrase combinations that other users are entering;
- 3. To investigate the previous use of singular or plural forms of a keyword.

Always use a keyword in its singular form unless its most common usage is plural.

When entering scientific names (i.e. genus or species) use the following guidelines:

- Only enter words or multi-word phrases that are significant; in most cases genus will be sufficient in the keyword list; rarely would cultivars be appropriate in this list;
- If only common names for plants, insects or diseases were used in the title and/or description, enter the scientific names here;
- If scientific names were used in the title and/or description, then only the genus should be entered as a keyword.

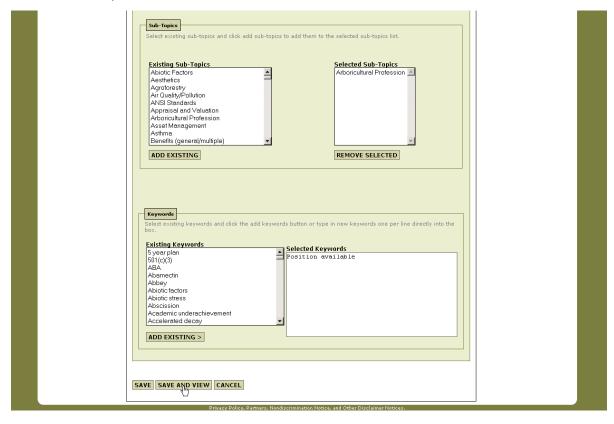




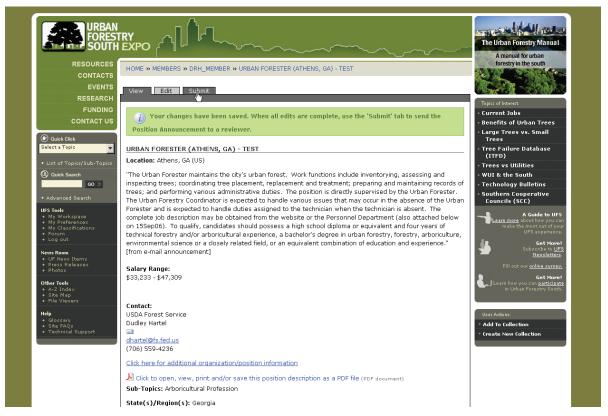
Completing Your Position Announcement

Save The Position Announcement:

Once you have entered all or a significant portion of the attributes for the **Position Announcement**, "click" on the SAVE AND VIEW button.



The VIEW screen will appear and you can review the information you have entered for completeness and accuracy. If changes are needed, "click" on the EDIT button and make those changes.



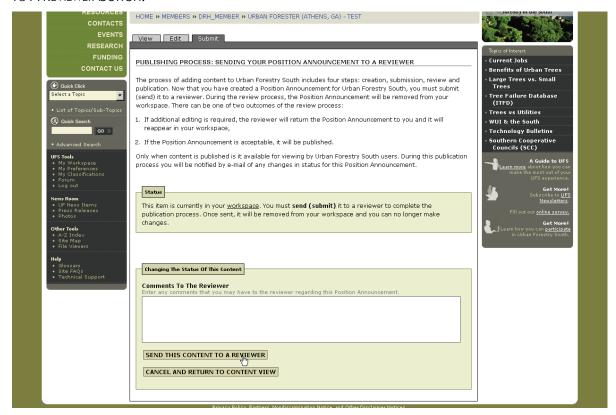
The VIEW screen you see will be exactly like what any *Urban Forestry South Expo* user will see when they retrieve this information with the exception of the VIEW, EDIT, and SUBMIT buttons at the top of the screen.



Submitting the Position Announcement for Review & Publication:

Once the position is adequately describe, "click" on the SUBMIT button to send this content to a reviewer.

On the Submit (or Review) screen you may enter a message to the website content reviewer (as desired or necessary), or just "click" on the Send This CONTENT TO A REVIEWER button.

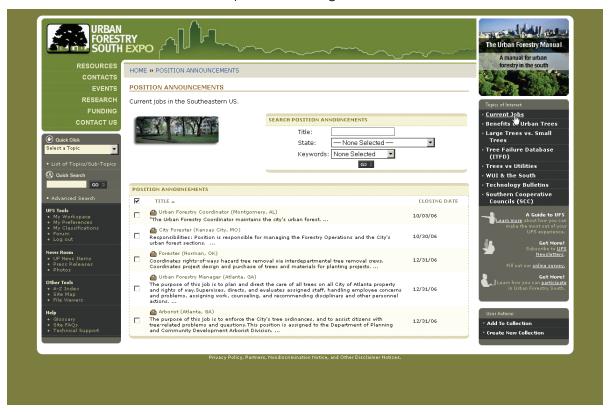


The Publication Process:

Once submitted, a reviewer will verify the appropriateness of the information for our website, and then either "publish" the information or send it back to the member that submitted it with comments for modifications needed.

When "published", the content will be available for searching, browsing (under the sub-topic Arboricultural Profession and others that you may have selected), in the A-Z Index, and will also show up on the Home Page as New @Urban Forestry South.

In addition, a **Position Announcement** will be retrieved when someone selects Current Jobs in the Topics of Interest panel on the right of the screen.



A Word About Searches:

Users at *Urban Forestry South Expo* can enter a search term (a word or words) to locate content (e.g. a **Position Announcement**).

Urban Forestry South uses the user's terms to search the **title**, **description**, **author**, **and keywords** that are associated with all content entered on/in the system.